



# BriovaRx Infusion Services is becoming Optum Infusion Pharmacy

We've been part of the Optum family for years, and now we're changing our name to have a more consistent brand experience.

Only our name is changing, everything else will stay the same. You'll contact the same pharmacies and work with the same team members you work with today. Below are answers to some frequently asked questions (FAQs) about the name change, and what it means for you.

## Pharmacy name changes

### 1. What is changing?

Though our name and logo will be different, everything else will stay the same. You'll still call the same phone number to reach your care team. And you can expect the same great service, supportive staff and hands-on care.

### 2. When will this change happen?

You'll start to see the Optum® Infusion Pharmacy name in the coming months and into 2020.

This kind of change takes time. Over the next year, you may see both brands when you use your infusion pharmacy.

## How will this affect my infusion medications?

**At this time, nothing will change for you,** you'll just start to see the new name wherever you used to see BriovaRx Infusion Services.

## Infusion medications

### 3. Will there be changes in how I order my infusion medications?

For now, there are no changes in how you order your infusion medications. You can continue to call the same phone numbers and work with the same care team to get your infusion prescriptions and nursing services. Your doctor can continue to ePrescribe using the same information from your past prescriptions.

## Non-infusion medications

### 4. I receive non-infusion medications from OptumRx. How does this impact me?

The non-infusion pharmacy benefits and services you receive will not change. Please continue to order your non-infusion prescriptions as you do today.

## Customer service

### 5. What if my question is not answered here?

If these FAQs have not answered your questions, simply call customer service at the member phone number on your ID card.



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